## SECTION III - SPECIFIC EMPLOYEE POLICIES

CATEGORY: Recruitment and Selection NUMBER: 3.8

SUBJECT: Reference Policy PAGE: 55

APPROVED: November 2009 REVISED:

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## **PURPOSE**

To ensure that reference checks are conducted in a way that will respect confidentiality and allow for the recruitment of the most suitable candidates.

## **POLICY**

At least two references for all candidates (those both inside and outside the organization) will be checked before an offer of employment is made. At least one reference must be from a current/former supervisor. Only references provided by the candidate will be contacted.

## **PROCEDURES**

- 1. Specific questions will be developed to ask individuals who have been identified as references. Each reference should be asked the same questions. All responses will be recorded.
- 2. Reference checks may be made by telephone and/or in writing.
- 3. Current employers of outside candidates will not be contacted without the permission of the applicant.

(Appendix C: Reference Check Guidelines, p. 93)