**Vision**

**People first through service excellence**

**People, Helping People, Help Themselves**

West Scarborough Neighbourhood Community Centre will:

* Be recognized as one of the City’s best human service organizations providing affordable, relevant and accessible services;
* Ensure the long term financial security and sustainability of its operation;
* Be an ideal partner for joint ventures and strategic alliances;
* Continue to be an innovative, efficient and accountable organization with sound planning, fiscal practices and strategies;
* Continue to serve the needs of our diverse community;
* Advance its capacity as a learning organization with the competency to evolve and renew itself.

***WSNCC practices and promotes****:*

* Recognition of the interdependence of individuals, families and the community at large;
* Appreciation and sensitivity to all social and cultural groups;
* Equal access, opportunities and interaction between all members of the community;
* Initiation of new and cost efficient human service programs and projects;
* Maximization of financial human resources
* Prioritization of programs and services most essential to the well-being of individuals, families and the community
* Ongoing research, assessment and reporting of local human needs and resources